



PROTECT+ WARRANTY PROGRAM AND PRODUCT DISCLOSURE (PDS)

This document is your agreement to access your TAXIBOX Protect+ Warranty program. The below outlines important information in relation to the program and how it operates.

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| Duty of disclosure: | You have a duty to tell us anything that you know, or could reasonably be expected to know, that may affect our decision to protect your goods. |
| Deductibles and fees: | <p>To access your warranty program, you need to pay the applicable fee. The cost of your tailored warranty is calculated according to the value of goods you have declared for coverage.</p> <p>There is a \$100 deductible for every claim for all perils covered. This amount is to be paid to TAXIBOX by the customer upon making a claim.</p> |
| Customers maximum storage limit: | <p>As declared to TAXIBOX, but not to exceed AUD 50,000.</p> <p>Irrespective of the declared Values, TAXIBOX' liability is limited to AUD50,000 any one claim/any one customer.</p> |
| Cover: | <p>Your items while stored within a TAXIBOX storage unit at a TAXIBOX facility.</p> <p>Cover begins from the moment your TAXIBOX is stored at a TAXIBOX facility and ceases when your TAXIBOX leaves the TAXIBOX facility.</p> <p><i>(Note: You are responsible for your goods while they are in your possession/custody or control, including while inside a TAXIBOX storage unit at your premises.)</i></p> |
| The following items are <u>not</u> covered: | <ol style="list-style-type: none">1. Livestock, bloodstock or any living item or product (including flora of any description).2. Any frozen, chilled, refrigerated or otherwise temperature-controlled product or item of any description.3. Any vehicles, including motor vehicles, motorcycles, trailers, caravans, boats, or aircraft.4. Any form of smoking items, paraphernalia or implements, including cigarettes, pipes tobacco, or related products.5. Any item which is illegal, including any prohibited or controlled substance.6. Weapons of any nature, including guns, ammunition, or any form of armaments or weapon/s of war.7. Any prohibited goods as outlined in the TAXIBOX storage agreement. |
| The following events are covered: | <p>Loss or damaged caused by, or arising out of:</p> <ol style="list-style-type: none">1. Fire, lightning, hail, or explosion2. Flood, storm, and water damage3. Collision, crashing or forced landing of aircraft4. Theft of goods from the TAXIBOX facility5. Accidental damage from impact |

The following events are not covered:

1. Any loss or damage occurring due to gradual deterioration of the item over time, including inherent vice.
2. (Note: Inherent vice is the tendency in physical objects to deteriorate because of the fundamental instability of the components of which they are made, as opposed to deterioration caused by external forces.)
3. Any loss or damage arising out of rust, oxidation or discolouration, scratching, denting, or chipping unless there is evidence of external physical damage.
4. Any leakage, loss in weight or volume or wear and tear.
5. Loss or damage caused solely due to your failure to properly load or store your items within the supplied TAXIBOX storage unit.
6. Electrical, electronic, or mechanical breakdown of your items unless there is evidence of external physical damage.
7. Any loss, damage, cost, or expense arising out of any reduction in value because of repairs.
8. Any loss of market, profit or revenue or any consequential loss of any kind, howsoever caused.
9. Any loss or damage arising out of a nuclear event. A nuclear event is defined as being caused by or in any way connected with:
 - a) Any nuclear fuel or from any nuclear waste;
 - b) The combustion of nuclear fuel (including any self-sustaining process of nuclear fission); or
 - c) Nuclear weapons material.
10. Any loss, damage, cost, or expense caused by, arising out of, or attributable to (either directly or indirectly) Terrorism as defined.
11. Any loss which would expose you or us to Sanctions, Prohibition or restriction under UN resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, United States of America, or Commonwealth of Australia.
12. Any loss or damage involving prohibited goods as outlined in the TAXIBOX storage agreement.

How to make a claim:

TAXIBOX provides customers a Warranty that TAXIBOX will pay claims in the event of loss or damage. TAXIBOX will reimburse customers for any claims made under the Warranty and subject to TAXIBOX's storage agreement. To file a claim in the event of loss or damage to your personal items while the TAXIBOX is in storage, please contact the customer service team on 1300 87-60-87.